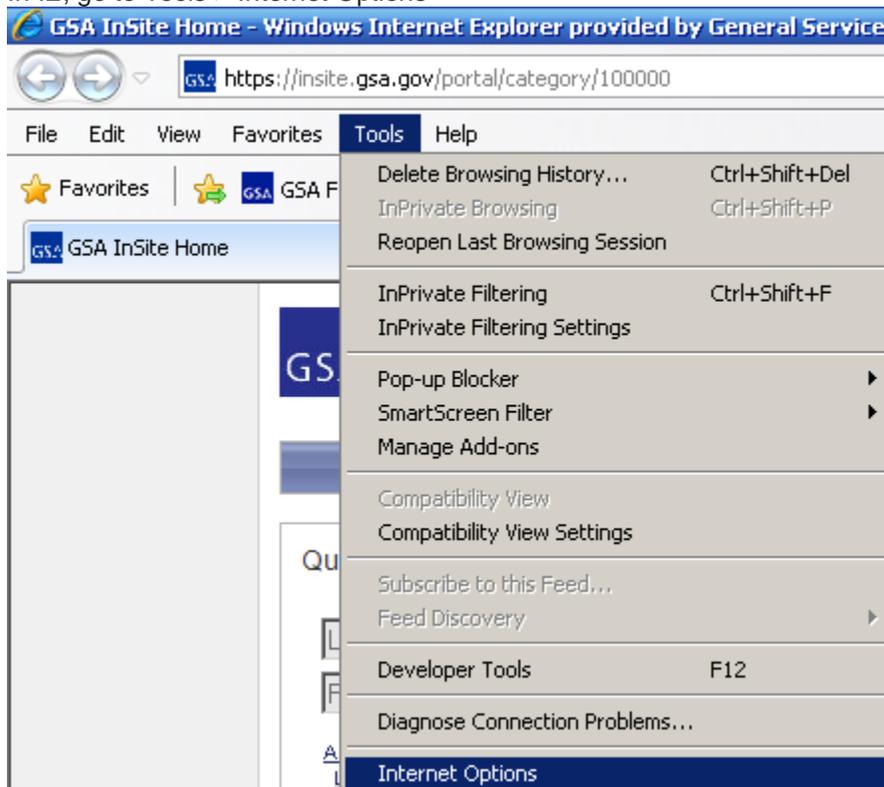
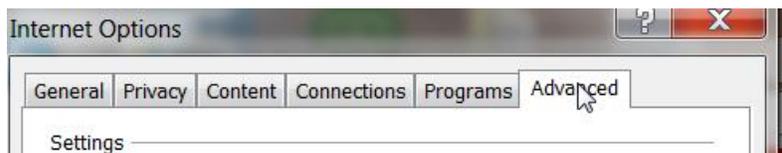


Internet Explorer (IE) – TLS Setup Steps:

1. Close all open IE Browser Sessions
2. Open IE
3. In IE, go to Tools > Internet Options



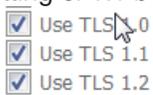
4. When the Internet Options window appears, click on the Advanced Tab



5. Scroll down the Advanced settings page and uncheck all SSL settings.
Note: The SSL settings are no longer supported and should no longer be checked.



6. Scroll down further the Advance settings page and check mark the TLS 1.1 setting.
Note: Checking all Transport Layer Security (TLS) settings is recommended to allow for backward and forward compatibility for other applications using TLS 1.0 or 1.2. This site requires a minimum of TLS setting of 1.1 be checked.



7. Save settings by Clicking the Internet Options Apply button
8. Close out the Internet Options pop-up by clicking OK and close IE browser session

Continue with the Java TLS setting instructions below.

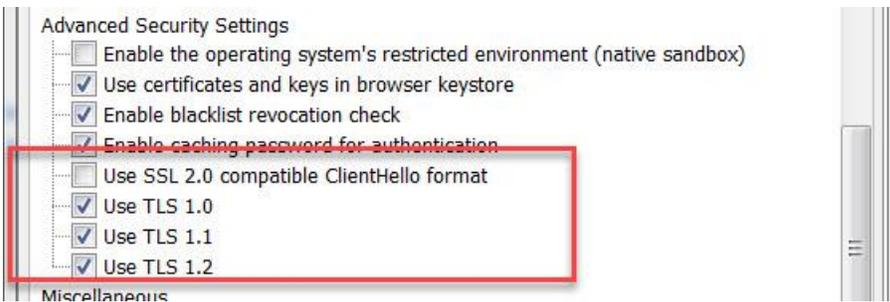
Java – TLS Setup Steps:

1. Start > Settings > Control Panel
2. Double click on the Java icon
3. When the Java Control Panel pops up, click on the Advanced Tab:



4. Scroll down the Advanced settings page and under the Advanced Security Settings
 - a. uncheck all SSL settings and
 - b. At a minimum check mark the TLS 1.1 setting.

Note: Checking all Transport Layer Security (TLS) settings is recommended to allow for backward and forward compatibility for other applications using TLS 1.0 or 1.2. This site requires a minimum of TLS setting of 1.1 be checked.



5. Save settings by clicking the Java Control Panel Apply button
6. Close out the Java Control Panel by clicking OK
7. This will complete the Java update and you are now ready to open a new IE browser session, go to the application web site and click login.